IEHP
October 12, 2026, IEHP Health Access Governing Board Meeting
October 12, 2026
9:00 am Pacific Time

Board Report #376

Dr. Bradley P. Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730

If disability-related accommodations are needed to participate in this meeting, please contact BoardServices@IEHP.org during regular business hours of IEHP (M - F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT IEHP HEALTH ACCESS GOVERNING BOARD MEETINGS:

The meeting of IEHP Health Access Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction at the time of the meeting when the item listed on the agenda is called. In order to keep track of speakers and to be able to notify the Board of any speakers on a particular agenda item, a speaker slip is requested to be completed and provided to the Board Secretary by the commencement of the public meeting and no later than the time the agenda item has been called so that you may be recognized by the Board to speak. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above or by contacting the Secretary to the Governing Board by phone at (909) 736-6891 or by email at BoardServices@iehp.org.

Any member of the public may observe the scheduled proceedings by using the information listed below

***** LIVE STREAMING FOR THIS MEETING*****
https://youtube.com/live/lmf19tmhRrE?feature=share

AGENDA

I. Call to Order
II. Pledge of Allegiance
III. Roll Call
IV. Changes to the Agenda
V. Public Comments on Matters on the Agenda

VI. Conflict of Interest Disclosure:

Please note that Board members who also serve as a member of a legislative body of another public entity, such as San Bernardino County or the County of Riverside, does not by itself constitute a disqualifying conflict of interest that would prevent such members from participating on matters appearing on the agenda for IEHP Health Access despite their affiliation with both public entities.

VII. Adopt and Approve the Meeting Minutes from the September 14, 2026, Regular Meeting of the Governing Board of IEHP Health Access

VIII. CONSENT AGENDA

A. **ADMINISTRATION (Dara Francisco)**

1. Approve the IEHP Health Access 2027 Governing Board Meeting Calendar
2. Delegation of Authority to Approve the Third Amendment to the Enhanced Care Management Provider Agreement with Inland Empire Health Plan

IX. POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS - No Business

X. Comments from the Public on Matters not on the Agenda

XI. Board Member Comments

XII. Closed Session - No Business

XIII. Adjournment

The next meeting of IEHP Health Access Governing Board will be held on December 14, 2026 at the Dr. Bradley P. Gilbert Center for Learning and Innovation in Rancho Cucamonga.

Department: ADMINISTRATION

A.1. APPROVE THE IEHP HEALTH ACCESS 2027 GOVERNING BOARD MEETING CALENDAR

Chief: Dara Fransico, Interim Chief Executive Officer

Background & Discussion:
The bylaws of IEHP Health Access provide that the regular meetings of the Governing Board take place on the second Monday of every month, except when that date is a holiday; the Board shall meet on another day, subject to notice provided by the agency. From time to time, a regular meeting may need to be scheduled on another day, except the second Monday of the month, to accommodate calendar conflicts of Board members and/or IEHP Health Access leadership.

Recommendation(s)
That the Governing Board of the IEHP Health Access approve the 2027 IEHP Governing Board meeting calendar as presented.

A Governing Board Meeting calendar has been developed to identify the regular meeting dates for the 2027 calendar year to provide the public notice of the agencies' regular public meetings to minimize any confusion. The proposed 2027 meeting dates are as follows:

Monday, January 11	Monday, July 12
Monday, February 8	Monday, August 9
Monday, March 8	Monday, September 13
Monday, April 12	Monday, October 11
Monday, May 10	Monday, November 8
Wednesday, June 2	Monday, December 13

After approval, any changes to the 2027 calendar will be submitted to the Governing Board for approval.

Financial Impact: NA	**Not to Exceed Amount:** NA	**Term:** 12 months

Fiscal Impact	Financial Review	Procurement Review	Reviewed by Counsel	Director Approval	Chief Approval
None	NA	NA	NA	NA	D. Francisco

Department: ADMINISTRATION

A.2. DELEGATION OF AUTHORITY TO APPROVE THE THIRD AMENDMENT TO THE ENHANCED CARE MANAGEMENT PROVIDER AGREEMENT WITH THE INLAND EMPIRE HEALTH PLAN

Chief: Dara Francisco, Interim Chief Executive Officer

Background & Discussion:
In June 2024, under Minute Order 24-019, IEHP Health Access entered into an Enhanced Care Management (ECM) Provider Agreement with Inland Empire Health Plan (IEHP), effective July 1, 2024, for ECM service delivery to enrolled and qualified IEHP Medi-Cal Members. Since establishing service delivery, IEHP Health Access has cared for an average enrolled population of over 2,500 IEHP members per month. These services are currently supplied by 15 total ECM care teams that have been strategically deployed across IEHP's areas of greatest member need or provider network coverage gaps.

Procurement Solicitation Type: N/A

Recommendation(s):
That the Governing Board of IEHP Health Access authorize the interim Chief Executive Officer or her designee to negotiate and, after legal review and approval, execute the Third Amendment to the ECM Provider Agreement with IEHP, effective November 1, 2026.

These Agreement updates incorporate changes to IEHP's ECM program criteria to better align with intensities of service delivery expectations recently shared by the Department of Health Care Services (DHCS). IEHP is enacting these changes across all applicable Provider Agreements within the Plan's ECM network. Specifically, this Third Amendment clarifies care team composition and caseload volume requirements, further details provider classifications by ECM Population of Focus (PoF), increases the net number of encounters required for qualifiable receipt of capitation payment, and further demarcates payment categories for outreach claims by care team staff type and place of service.

Financial Impact: NA	**Not to Exceed Amount:** NA	**Term:** N/A

Fiscal Impact	Financial Review	Procurement Review	Reviewed by Counsel	Director Approval	Chief Approval
None	NA	NA	S. Oh 9/17/26	A. Edwards 9/22/86	D. Francisco 9/17/26