



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

April 11, 2022 - 9:00:00 AM

Board Report #325

**Inland Empire Health Plan
Town Hall - 10801 6th Street
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the Governing Board, at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board in person on any item on the agenda and on any matter that is within the Board's jurisdiction. Requests to address the Board must be submitted in person to the Secretary of the Governing Board prior to the start of the meeting and indicate any contributions in excess of \$200.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member, as well as the name of the Governing Board member who received contribution. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

Any member of the public may listen to the live audio of the scheduled proceedings by using the information listed below:

<https://iehp.webex.com/iehp/onstage/g.php?MTID=ec111cd62bf610e1d4442f19903aeb3e6>

Listening line: (844) 621-3956

Access code: 2465 241 6137

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6th Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda
- VI. Conflict of Interest Disclosure

VII. Adopt and Approve of the Meeting Minutes from the March 14, 2022 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VIII. IEHP

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. 2021 Fourth Quarter Review of the IEHP Compliance Program
2. Ratify and Approve Amendment A37 to the Local Initiative Primary Contract (#04-35765) with the Department of Health Care Services
3. Ratify and Approve Amendment A39 to the Local Initiative Primary Contract (#04-35765) with the Department of Health Care Services
4. Ratify and Approve Amendment A40 to the Local Initiative Primary Contract (#04-35765) with the Department of Health Care Services
5. Approve the Professional Services Agreement with The Institute Hudson of Santa Barbara dba Hudson Institute of Coaching
6. Approve the First Amendment to the Professional Services Agreement with Health Management Associates
7. Delegation of Authority to Approve the Fifth Amendment to the Professional Services Agreement with Milliman, Inc.

HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)

8. Approve the Third Amendment to the Memorandum of Understanding with Riverside University Health System-Public Health dba Riverside County Department of Public Health
9. Approve the Fourth Amendment to the Professional Service Agreement with Gallagher Benefit Services, Inc.

INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)

10. Approve the First Amendment to the Professional Services Agreement with the Inland Empire Health Information Organization
11. Ratify and Approve Funding for Presidio Network Solutions Group, LLC.

12. Approve Amendment Number I76066-1 to the Verizon Business Service Agreement with MCI Communications dba Verizon Business Services
13. Ratify and Approve the Funding for Procurement and Issuance of New Laptop Equipment Through CDW, LLC
14. Approve Statement of Work Number 2022-03 to the Master Services Agreement with Hexplora, Inc.
15. Ratify and Approve the Consulting Services Schedule to the Master Services and License Agreement with OptumInsight, Inc.

OPERATIONS DEPARTMENT (Susie White)

16. Approve Change Order #5 to the ezIQC Contract with Angeles Construction, Inc

PROVIDER NETWORK DEPARTMENT (Keenan Freeman)

17. Ratify and Approve the Ancillary Provider Agreement for Hanna Interpreting Services LLC – *Spring Valley*
18. Ratify and Approve the Fifth Amendment to the Capitated IPA Agreement with Alpha Care Medical Group, Inc. - *Pasadena*
19. Ratify and Approve the Tenth Amendment to the Hospital Per Diem Agreement with Bear Valley Community Hospital. – *Big Bear Lake*
20. Ratify and Approve the Fourth Amendment to the Hospital Per Diem Agreement with Casa Colina Hospital and Centers for Healthcare - *Pomona*
21. Ratify and Approve the Sixth Amendment to the Capitated IPA Agreement with Dignity Health Medical Foundation dba Dignity Health Medical Network – Inland Empire, A Service of Dignity Health Medical Foundation (Medi-Cal Only) – *Rancho Cordova*
22. Ratify and Approve the Sixth Amendment to the Inland Empire Health Plan Ancillary Agreement with Laboratory Corporation of America Holdings – *Multiple Locations*
23. Ratify and Approve the Fifth Amendment to the Capitated IPA Agreement with Lasalle Medical Associates, Inc. - *Redlands*
24. Ratify and Approve the Fifth Amendment to the Capitated IPA Agreement with Physicians Health Network – *San Bernardino County*
25. Ratify and Approve the Thirty-Sixth Amendment to the Hospital Per Diem Agreement with Riverside University Health System Medical Center – *Moreno Valley*

26. Ratify and Approve the Third Amendment to the Skilled Nursing Facility Provider Agreement with Laurel Avenue LLC dba Terracina Post Acute - *Redlands*
27. Approval of the Standard Templates
 - 1) Master IPA Agreement – Medicare Only

POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

28. Chief Executive Officer Update
29. Board Education - ConnectIE

FINANCE DEPARTMENT (Keenan Freeman)

30. Review of the Monthly Financials
31. Adopt and Approve the Revised Inland Empire Health Plan Calendar Year 2022 Operations and Capital Budget

OPERATIONS DEPARTMENT (Susie White)

32. Review of the 2021 Inland Empire Health Plan Provider Satisfaction Survey
33. Review of the 2021 Grievance and Appeals Annual Study

IX. IEHP Health Access

CONSENT AGENDA

PROVIDER NETWORK DEPARTMENT (Keenan Freeman)

34. Ratify and Approve the Fifth Amendment to the Capitated IPA Agreement with Alpha Care Medical Group, Inc. - *Pasadena*
35. Ratify and Approve the Tenth Amendment to the Hospital Per Diem Agreement with Bear Valley Community Hospital – *Big Bear Lake*
36. Ratify and Approve the Fourth Amendment to the Hospital Per Diem Agreement with Casa Colina Hospital and Centers for Healthcare - *Pomona*
37. Ratify and Approve the Sixth Amendment to the Capitated IPA Agreement with Dignity Health Medical Foundation dba Dignity Health Medical Network – Inland Empire, A Service of Dignity Health Medical Foundation (Medi-Cal Only) – *Rancho Cordova*

38. Ratify and Approve the Sixth Amendment to the Inland Empire Health Plan Ancillary Agreement with Laboratory Corporation of America Holdings – *Multiple Locations*
 39. Ratify and Approve the Fifth Amendment to the Capitated IPA Agreement with Lasalle Medical Associates, Inc. - *Redlands*
 40. Ratify and Approve the Fifth Amendment to the Capitated IPA Agreement with Physicians Health Network – *San Bernardino County*
 41. Ratify and Approve the Fourth Amendment to the Capitated IPA Agreement with Riverside Medical Clinic, Inc. - *Riverside*
 42. Ratify and Approve the Thirty-Sixth Amendment to the Hospital Per Diem Agreement with Riverside University Health System Medical Center – *Moreno Valley*
- X. Comments from the Public on Matters not on the Agenda
- XI. Board Member Comments
- XII. Closed Session - No Business
- XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on May 9, 2022 at the Inland Empire Health Plan.