

Open Access Program

For IEHP members in foster care



Making it simpler for a foster child to get health care.

If you're a foster parent of a youth in the foster care system, IEHP applauds you. You are sharing the experience of building a healthier life together. Many children enter foster care with physical or behavioral health concerns. Our Open Access Team offers Care Management and Care Coordination assistance. We can help you find a medical or behavioral health professional in your area.

Who is eligible for the Open Access Program?

This unique program is available through IEHP. It is only for foster youth who are IEHP Medi-Cal members from San Bernardino or Riverside Counties. They are eligible from birth to age 21.

Open Access removes the barriers to care.

Because of Open Access, you can take your foster child to any doctor in the IEHP Open Access network, no matter where you live in the Inland Empire. This helps save you time and allows your child to receive ongoing medical care.

If you need help locating an Open Access provider:

We'll help you find one. Call IEHP's Open Access Team at:

1-800-706-4347

1-800-718-4347 for TTY users

You can also find an IEHP doctor at: **iehp.org**

- 1 Select "Find a Doctor."
- 2 Under "Search For," choose "Open Access" in the drop-down menu.
- 3 Follow prompts for a list of doctors near you.



Get a clearer understanding of health history.

When foster children change placement, their health record can be incomplete or lost. The IEHP Open Access Team can help with reviewing available medical records, and connecting you with services offered by IEHP.

See our doctors - even without your IEHP Member Card.

Suppose your child needs to see a doctor, but you misplaced your IEHP Member Card? No problem. An IEHP Open Access doctor can go online and quickly confirm your child's eligibility.

Get extra resources for your child's optimal health.

Our Open Access Team makes it simple for your child to get ongoing care. Our team offers:

Education – to share information on health and wellness, benefits, and resources available in the Inland Empire. IEHP also holds many workshops and classes at our Community Resource Centers. Visit **iehp.org** for a class schedule.

Care Coordination – to connect you to health care providers who can help with your foster child's needs. Our Care Coordinators can assist with scheduling appointments, arranging transportation and more.

Case Management - to provide ongoing support to identify and fully address health care needs.

IEHP
Open Access Team:
1-800-706-4347

Monday–Friday, 8am–5pm

TTY users should call
1-800-718-4347



IEHP
Inland Empire Health Plan

iehp.org

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