

## We heal and inspire the human spirit.

To:	All IPAs
From:	IEHP – Delegation Oversight
Date:	March 21, 2023
Subject:	Reminder: Coordination of Care Reports and Rosters

Inland Empire Health Plan (IEHP) would like to reminder our IPA partners about the importance of Coordination of Care (COC).

To ensure Members experience no gaps in care when transitioning to your IPA, you must review the open authorization reports posted monthly on the secure file transfer portal (SFTP): /IPA/Authorizations/FromIEHP/

Additionally, referencing the COC rosters posted monthly on the secure file transfer portal (SFTP): /IPA/COC/ will help identify members that may require such needs.

We recommend that you make this part of your standard process when accessing the SFTP for your monthly reports.

All communications sent by IEHP can also be found on our website at: <u>www.iehp.org</u> > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the Delegation Oversite Manager, Jessica Gonzalez at <u>gonzalez-j6@iehp.org</u>