

## We heal and inspire the human spirit.

**To**: IEHP 834 Trading Partners

From: IEHP - EDI

**Date:** August 1, 2023

**Subject: URGENT - IEHP Outbound Monthly 834 File Delay** 

## The IEHP Monthly 834 Eligibility file was not sent to you as expected.

A new 834 file can be expected before 10:00 PM on August 1, 2023, that will include the monthly eligibility changes.

Please expect to receive two 834 files tonight: the Monthly and Daily Delta 834 files.

Please process the 834 files consecutively for current IEHP membership.

In the meantime, please continue to utilize the Provider Portal to verify member eligibility.

We apologize for any inconvenience.

If you have any questions, please do not hesitate to contact the IEHP EDI Specialists at EDISpecialist@iehp.org

As a reminder, all communications sent by IEHP can also be found at: <a href="www.iehp.org">www.iehp.org</a> > For Providers > Plan Updates > Correspondence