

## We heal and inspire the human spirit.

**To:** Medi-Cal IPAs

**From:** IEHP – Provider Relations

**Date:** August 2, 2023

Subject: CORRECTION - Updated Medi-Cal Nondiscrimination Notice and Taglines

Please note that Inland Empire Health Plan (IEHP) has made a correction to the communication re: **Updated Nondiscrimination Notice and Taglines**, sent on **July 18, 2023**. The Medi-Cal taglines templates was previously updated to include missing IEHP contact phone numbers.

IEHP requires that the newly posted Medi-Cal Nondiscrimination Notice and Taglines templates be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated templates for letters dated as of **September 15, 2023.** 

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

Updated Nondiscrimination Notice and Taglines templates can be found on the IEHP website: <a href="www.iehp.org">www.iehp.org</a> > Providers > Provider Resources > Forms or view the following links:

• Medi-Cal Nondiscrimination Notice and Taglines templates: <a href="https://www.iehp.org/en/providers/provider-resources?target=forms#Medi-Cal-Letter-Templates">https://www.iehp.org/en/providers/provider-resources?target=forms#Medi-Cal-Letter-Templates</a>

As a reminder, all communications sent by IEHP can also be found at: <a href="www.iehp.org">www.iehp.org</a> > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email <a href="mailto:ProviderServices@iehp.org">ProviderServices@iehp.org</a>