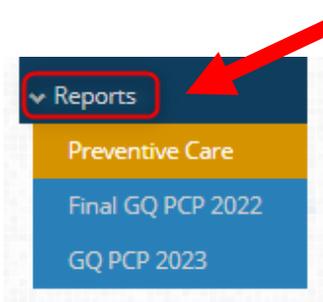




*We heal and inspire the human spirit.*

**To:** All PCPs  
**From:** IEHP – Provider Relations  
**Date:** October 9, 2023  
**Subject:** **Portal Updates: ADHD Roster Removal, Hospital/SNF Visit Data Available & NEMT PCS Form Change**

A few updates have been made to IEHP’s secure provider portal. Please take note and share with your office team who uses IEHP’s secure provider portal:



**ADHD Roster Removed (Impact Medi-Cal PCPs Only):**

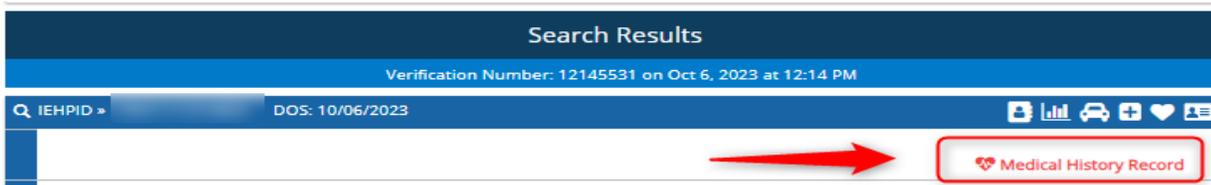
The ADHD roster has been **removed**, as it is no longer a Global Quality P4P measure.

**As a reminder**, all Preventive Care Rosters part of the 2023 GQ P4P Program measures, are now included under the Reports tab as user-friendly, comprehensive data reports to assist in meeting all the incentive measures.

**Hospital & SNF Visits Included on the Medical History Record (All PCPs):**

The Members’ Medical History Record has been enhanced to include the past 12 months of both Hospital and/or SNF inpatient visit details, if applicable. As a

1. When verifying Member Eligibility, Click on the **Medical History Record**



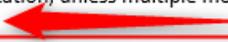
▼ Hospital Visits (INP/SNF)			
Admit	Thru	Days	Primary ICD
<a href="#">09/16/2023</a>	<a href="#">09/21/2023</a>	5	R29.6
<a href="#">05/13/2023</a>	<a href="#">05/19/2023</a>	6	L03.01
<a href="#">04/05/2023</a>	<a href="#">04/06/2023</a>	1	I21.4
<a href="#">01/17/2023</a>			I25.10
<a href="#">01/17/2023</a>	<a href="#">01/27/2023</a>	10	I63.89
<a href="#">01/11/2023</a>	<a href="#">01/17/2023</a>	6	R07.9

2. Scroll down to view the Member’s Hospital and/or SNF inpatient history if data exists.

3. Click on the blue hyperlinks to see more details from Member’s stay.

We would like to inform you of two important changes to the **Non-Emergency Medical Transportation Physician Certification Statement (NEMT PCS) Form** for Transportation Services for Members:

1. In accordance with APL 22-008<sup>i</sup> : **Neither IEHP nor the Transportation Broker may modify the PCS form after the Member’s PCP or treating Provider has prescribed the form of transportation, unless multiple modes of transportation were selected below**, or a new PCS form is received from the Provider.

<b>Non-Emergency Medical Transportation (NEMT) Physician Certification Statement</b>	
<b>INSTRUCTIONS</b>	
1. IEHP requires the submission of this Physician Certification Statement form, signed by the Member’s Primary Care Provider or treating Provider when requesting for Non-Emergent Medical Transportation (NEMT) services. <b>All fields must be completed.</b> This certification will <b>only be valid for twelve (12) months from the Transportation Start Date</b> and is valid for all NEMT requests during this 12-month period. The Transportation End Date must be 12 months after the Transportation Start Date.	
2. Neither IEHP nor the Transportation Broker may modify the PCS form after the Member’s PCP or treating Provider has prescribed the form of transportation, unless multiple modes of transportation were selected below, or a new PCS form is received from the Provider. 	

2. Based on the requirement referenced above, **the NEMT PCS Form has been updated so more than one mode of transportation can now be selected:**

<b>Mode of Transportation Needed. <i>Please check (✓) all modes that are appropriate for the Member’s physical and medical limitation(s).</i></b>				
<input type="checkbox"/> Ambulance	<input type="checkbox"/> Litter van/ Gurney	<input type="checkbox"/> Wheelchair van	<input type="checkbox"/> Car/Sedan	<input type="checkbox"/> Air

### How to Submit the Form?

- While the form is available at [iehp.org](http://iehp.org), we encourage Providers to **submit the electronic form via the Provider Portal. If you need assistance, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email Provider [Services@iehp.org](mailto:Services@iehp.org).**
- The PCS NEMT form is good for 12 months, after which time, a new one must be submitted on behalf of the Member, if transportation services are still required.

As a reminder, all IEHP communications can be found at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondence

<sup>i</sup> <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2022/APL22-008.pdf>