



*We heal and inspire the human spirit.*

**To:** All IEHP Covered CA Providers  
**From:** IEHP – Provider Operations  
**Date:** January 17, 2024  
**Subject:** **Individual Provider Taxonomy Required for CCA Billing**

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IEHP Covered HMO Plans launched effective January 1, 2024. Each provider or group is assigned a specific taxonomy code that corresponds to their specialty or type of service. This code serves a crucial role in billing and identification. It's vital to use the right taxonomy code to prevent claims from being rejected and ensure accurate billing, which can result in delayed payment.

When billing for services rendered to IEHP Covered Members, please adhere to the requirements below:

- **Providers must include their service location and corresponding taxonomy code per their individual specialty on all claims submitted.**
- **Individual providers should not bill with a group taxonomy code.**
- **Groups should not bill with an individual taxonomy code.**

**Example**

*Dr. Smith who is a Family Medicine provider practicing at ABC Hospital should not bill with General Acute Hospital taxonomy code and ABC Hospital should not bill with a Family Medicine taxonomy code.*

- **IEHP's claims system requires this data to successfully process claims. Failure to include the required information will result in claim denials for IEHP Covered HMO Member claims.**

**Helpful reminders:**

- The new electronic payer ID for IEHP Covered is IECCA.
- IEHP Covered Claims address:  
Inland Empire Health Plan  
P.O Box 4409  
Rancho Cucamonga, CA  
91729-1800

**For further assistance, please contact:**

- Your IEHP Provider Services Representative (PSR): Your assigned PSR serves your practice for the IEHP Covered line of business in addition to Medi-Cal/DualChoice.
- IEHP's Provider Call Center: 1-844-248-4347, 909-291-8691, Email: [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

As a reminder, all IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)